

Quality, Warranty & Guarantee



Carella offers you a 10 year guarantee on all its products, with the exception of 3D worktops, which have a three year guarantee.*

Your product has been made to stringent European standards and UK regulations.

Carella is accredited by ISO 9001 and ISO 14001.

We are members of FIRA (Furniture Industry Research Association), Construction Line and MNI (Manufacturing Northern Ireland).

Carella takes its environmental responsibilities seriously and is committed to energy recovery. This means we are always open to new ways to minimise our carbon footprint.

Where possible, Carella sources renewable raw materials, always from like-minded, responsible suppliers.

We have introduced these energy reduction steps at our factory:

- Bio-mass waste boiler, saving 80% on landfill and 100% on oil.
- Pellet boiler that reduces our carbon footprint, as part of the Renewable Heat Initiative.
- LED lighting, saving 75% on electricity.
- Variable speed compressors and motors, saving up to 40% on electricity use.

***Terms of guarantee**

This guarantee covers the value of replacement products rather than any associated labour. That means that Carella will repair or replace any of its products that are found to have manufacturing defects. The product must have been stored and installed according to our recommendations, and be subject to fair wear and tear. Our guarantee is in addition to your statutory rights. It does not affect your rights as a consumer in any way.



Made for life

Worktops, Splashbacks, Upstands & Accessories, exclusively designed and manufactured by Carella.

carella.com